



## Corporate policy and objectives

The development of Westfälische Drahtindustrie GmbH is an expression of a corporate policy that is directly related to the endeavour to achieve product quality and complete fulfilment of customer requirements. Customer expectations are realised as far as is reasonable for the company.

### **Customer satisfaction is a key component of our corporate philosophy.**

The company management is committed to maintaining and strengthening this reputation and defines its quality policy with the quality management system. The manufacture, distribution and trade of products with optimum quality is our top priority, which can only be maintained by the quality awareness of all employees and by promoting awareness. This results in the obligation and the right to prevent all circumstances that jeopardise the quality of our products.

The company management uses the quality management system to define its quality policy; it represents an appropriate description of the quality assurance system. Its application ensures that the legal, organisational, commercial and technical activities that have an impact on the quality of execution are planned, controlled and monitored, and that the contractually agreed quality management measures are adhered to.

In order to achieve our quality and business objectives, we are constantly endeavouring to bring about improvements. In addition, site-specific quality objectives are derived from the quality policy at regular intervals and are monitored and evaluated by these.

The quality management system fulfils the requirements of **ISO 9001** and the provisions of national rules and regulations to be applied in accordance with the contract.

For the WDI sites PC 3 >>Iron and cold heading wire<< in Hamm and PC 10 Iserlohn-Kalthof, the regulations of the quality management system in accordance with **IATF 16949** and the provisions of national and international rules and regulations to be applied in accordance with the contract apply.

Through this declaration, the management obliges all persons employed to carry out their work in accordance with the descriptions of the quality management system in order to ensure that the quality of all the company's products meets the requirements.

## Planning

### Quality targets

Quality targets are set, monitored and evaluated by the management in consultation with the site-specific PC management with the involvement of quality management and the production areas or production sites.

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